

ENJOY (more) REWARDS

Congratulations, you have successfully shared the Lixil Experience with your customers.

It's time to ENJOY (more) REWARDS!

Let's Get Started!

Visit <https://www.mylixilemr.com/users/login> and login using your email and password.



Username

Password

LOGIN

[Forgotten Password?](#)

Reward yourself

Earning rewards for your sales is fast and easy. And since you earned them, you choose how to spend them. Whether it's for business or pleasure, spend your rewards wherever VISA is accepted.

CLICK HERE TO REGISTER

If you are a new user, select "CLICK HERE TO REGISTER". All showroom sales associates employed by qualified distributors and dealers qualify.



NEW USER REGISTRATION

Complete the Registration Form in its entirety. Fields marked with an asterisk (“*”) are mandatory. To make a selection in the **Country**, **Company** and **Role** fields, simply click on the field and a drop-down list of options will appear.

You will receive email confirmation once your registration has been approved by Lixil.



YOUR DETAILS

Chosen Locale

English (US) ▼

Country,*

Please Select ▼

First name,*

Last name,*

Company,*

Please Select

Role,*

Please Select ▼

Business phone

Please select

Business email,*

Password,*

Password Confirmation,*

- Password must be at least 8 characters long.
- Password must contain at least one lower case.
- Password must contain at least one upper case.
- Password must contain at least one number.
- Password must contain at least one symbol. (e.g. @ ! < > # \$ % ^ & * = { } () ? £)

PRIVACY POLICY

Corporate Rewards Limited and LIXIL are committed to maintaining your privacy and protecting your information when you visit and/or use this site. This Privacy Policy explains how we will use and protect your information [Click here to view the Privacy Policy](#)

I have read, understand and accept the privacy policy.*

TERMS AND CONDITIONS

[Click here to view the terms & conditions](#)

I agree to the program terms and conditions.*

REGISTER NOW

ENTERING A CLAIM

CHECK LIST OF WHAT YOU NEED:

- Proof of sale (e.g., valid invoice)
- Sale invoices dated within 60 days of claim entry date
- Valid Lixil SKUs must be listed on invoice, including Lixil SKU finish suffix (e.g., T353.430.295)

Example of valid invoice:

ABC Bathroom Company
123 State St
New Jersey, NJ
01236

| Invoice | |
|--------------|----------------|
| INVOICE DATE | INVOICE NUMBER |
| 08/11/2023 | S8022316.005 |
| | PAGE NO. |
| | 1 of 2 |

BILL TO:

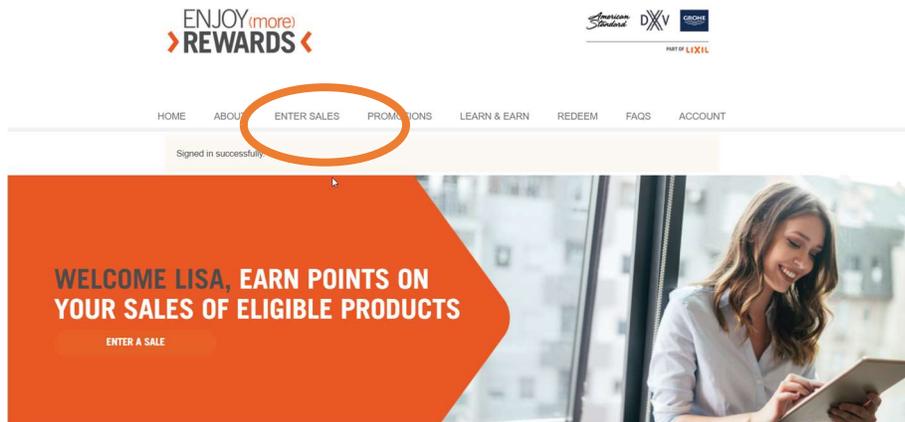
Jill Smith
1 ABC St
Teaneck, NJ

SHIP TO:

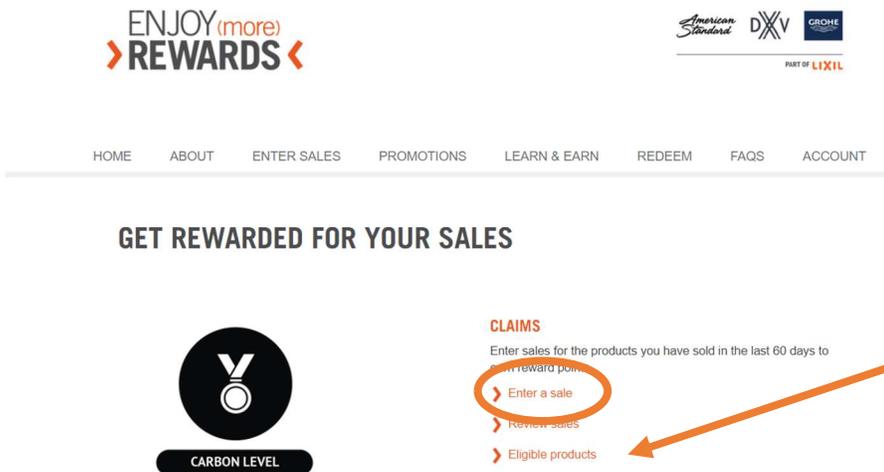
Jill Smith
1 ABC St
Teaneck, NJ

| CUSTOMER NUMBER | CUSTOMER PO NUMBER | JOB NAME / RELEASE NUMBER | SALESPERSON | | |
|-----------------|--------------------|---|--------------------|------------|------------|
| | BATHROOM BRUSHED | | House Account | | |
| ORDERED BY | | SHIP VIA | TERMS | SHIP DATE | ORDER DATE |
| | | PU PICK UP | NET DUE ON INVOICE | 08/11/2023 | 07/19/2023 |
| ORDER QTY | SHIP QTY | DESCRIPTION | UNIT PRICE | EXT PRICE | |
| 1ea | 1ea | A/S T353.430.295 TOWNSEND DIVERTER VALVE TRIM BRUSHED NICKEL *** Above not returnable ini ___ ** | 123.750/ea | 123.75 | |
| 1ea | 1ea | A/S TU353.507.295 TOWNSEND WATER SAVING PB SHOWER ONLY TRIM W/ PB CARTRIDGE BRUSHED NICKEL | 309.750/ea | 309.75 | |

1) From the Start screen click **Enter Sales**



2) On the next screen select **Enter a sale**



Not sure if the product qualifies? Click on **Eligible products** to review list of eligible SKUs

Enter one claim per invoice.

All sections marked with an asterix "*" are mandatory for claim entry.

TIP: Your claim will not be processed if it is missing data.

3) Enter the order/invoice date by selecting the applicable date on the calendar.



HOME ABOUT ENTER SALES PROMOTIONS LEARN & EARN REDEEM FAQs ACCOUNT

GET REWARDED FOR YOUR SALES

Please enter your invoice details below. All sales must be entered within 60 days of the order/invoice date.

Order/Invoice date: 08/11/2023

2023 August

| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----|-----|-----|-----|-----|-----|-----|
| 30 | 31 | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |

Today Clear

Select Invoice date as primary date. Order date is acceptable where invoice date is not available

TIP: To be eligible, the invoice date must be within 60 days of claim entry.

4) Enter the invoice number **exactly** as it appears on the invoice.

Properly entering sales invoice number will prevent:

- The program tagging your claims as duplicates.
- Prolonged processing time for your Rewards.

ENJOY (more) REWARDS

American Standard DXXV GROHE PART OF LIXIL

HOME ABOUT ENTER SALES PROMOTIONS LEARN & EARN REDEEM FAQs ACCOUNT

GET REWARDED FOR YOUR SALES

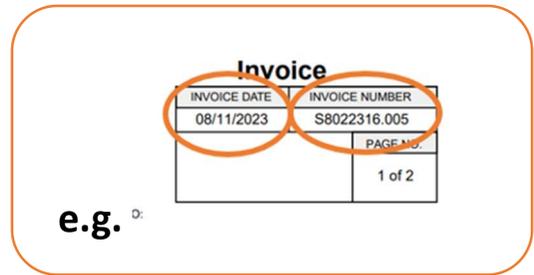
Please enter your invoice details below. All sales must be entered within 60 days of the **order/invoice** date.

Order/Invoice date *
08/11/2023

Invoice number *
S8022316.005

Lixil PO, wholesaler PO or DC transfer number *

Please indicate which number you have provided *
 Lixil PO number Wholesaler PO number DC transfer number



TIP: Must include all characters and spaces as they appear on the invoice

(e.g. hyphens '-', periods/decimal points '.', back or forward slashes '/' or '\' etc).

CORRECT: S8022316.005

INCORRECT: S8022316

INCORRECT: S8022316005

5) Provide the Lixil or Wholesaler PO number or DC transfer number for the item(s) sold, and indicate which type you are providing below. If you are providing a PO number from a Wholesaler, also provide the Wholesale name.



HOME ABOUT ENTER SALES PROMOTIONS LEARN & EARN REDEEM FAQs ACCOUNT

GET REWARDED FOR YOUR SALES

Please enter your invoice details below. All sales must be entered within 60 days of the **order/invoice** date.

Order/Invoice date *

08/11/2023

Invoice number **

S8022316.005

Lixil PO, Wholesaler PO or DC transfer number **

#####

Please indicate which number you have provided **

- Lixil PO number Wholesaler PO number DC transfer number

If Wholesaler PO# provided, please enter Wholesaler name

Acme Wholesale

6) Upload a copy of the invoice by selecting **Choose file** in the **Upload invoice** field.

GET REWARDED FOR YOUR SALES

Please enter your invoice details below. All sales must be entered within 60 days of the **order/invoice** date.

Order/Invoice date *

08/11/2023

Invoice number *

S8022316.005

Lixil PO, Wholesaler PO or DC transfer number *

#####

Please indicate which number you have provided *

- Lixil PO number Wholesaler PO number
 DC transfer number

If Wholesaler PO# provided, please enter Wholesaler name

Acme Wholesale

Upload invoice *

Choose file S8022316.005.pdf

TIP: The invoice must be legible and have the complete Lixil product SKUs visible as well as the Showroom name. Handwritten invoices will be rejected causing your claim to be declined.

7) Select the type of end user or the product(s) sold.

If Wholesaler PO# provided, please enter Wholesaler name

Acme Wholesale

Upload invoice *

Choose file S8022316.005.pdf

End User *

Home owner Plumber Designer Builder

Time to start entering all the SKUs on the invoice!

8) Start typing the SKU in the **Choose a product** field, and available Lixil SKUs will appear.

GET REWARDED FOR YOUR SALES

Please enter your invoice details below. All sales must be entered within 60 days of the order/invoice date.

Order/Invoice date *

08/11/2023

Invoice number *

S8022316.005

Lixil PO, Wholesaler PO or DC transfer number *

#####

Please indicate which number you have provided *

- Lixil PO number Wholesaler PO number
 DC transfer number

If Wholesaler PO# provided, please enter Wholesaler name

Acme Wholesale

Upload invoice *

Choose file S8022316.005.pdf

End User *

- Home owner Plumber Designer Builder

[DELETE ✕](#)

Choose a product *

t353.430.

AS - Bath & Shower Trim Kits

SKU:T353.430.013 - Townsend® Single-Handle Diverter Valve Trim Kit

SKU:T353.430.295 - Townsend® Single-Handle Diverter Valve Trim Kit

ADD SKU:T353.430.278 - Townsend® Single-Handle Diverter Valve Trim Kit

SKU:T353.430.002 - Townsend® Single-Handle Diverter Valve

[SUBMIT 0 POINTS](#)

TIP: The selected SKUs must match **exactly** what is on the invoice or your claim will be declined.

9) Enter the **total** number of the selected SKU that appear on the invoice, up to a maximum quantity six (6).



The screenshot shows a web interface for product selection. At the top, there is a label "Choose a product ..". Below it is a dropdown menu with a single orange item selected: "SKU:T353.430.295 - Townsend® Single-Handle Diverter Valve Trim Kit". Below the dropdown is a label "Quantity .." and a small input field containing the number "1". The input field and its label are circled in orange.

TIP: Any additional entries for the same SKU on an invoice will be declined as duplicate claims.

- 10) If your invoice includes multiple different SKUs, simply press the “Add Sales or Activity” button and add all the eligible SKUs from your invoice.

As you enter additional valid SKUs, your potential point balance will cumulate.

DELETED X

Choose a product *

SKU:T353.430.295 - Townsend® Single-Handle Diverter Valve Trim Kit

Quantity *

1

ADD SALE OR ACTIVITY +

SUBMIT 825 POINTS

If you entered an incorrect SKU, simply hit “delete”.

DELETED X

Choose a product *

SKU:T353.430.295 - Townsend® Single-Handle Diverter Valve Trim Kit

Quantity *

1

ADD SALE OR ACTIVITY +

SUBMIT 825 POINTS

11) Once all of the SKUs from the invoice are entered, click **SUBMIT XXX POINTS**

DELETE ✕

Choose a product *

SKU:T353.430.295 - Townsend® Single-Handle Diverter Valve Trim Kit

Quantity *

1

DELETE ✕

Choose a product *

SKU:TU353.507.295 - Townsend® 1.75 gpm/6.6 L/min Shower Trim Kit With Water-Saving Showerhead, Double Ceramic Pressure Balance Cartridge With Lever Handle

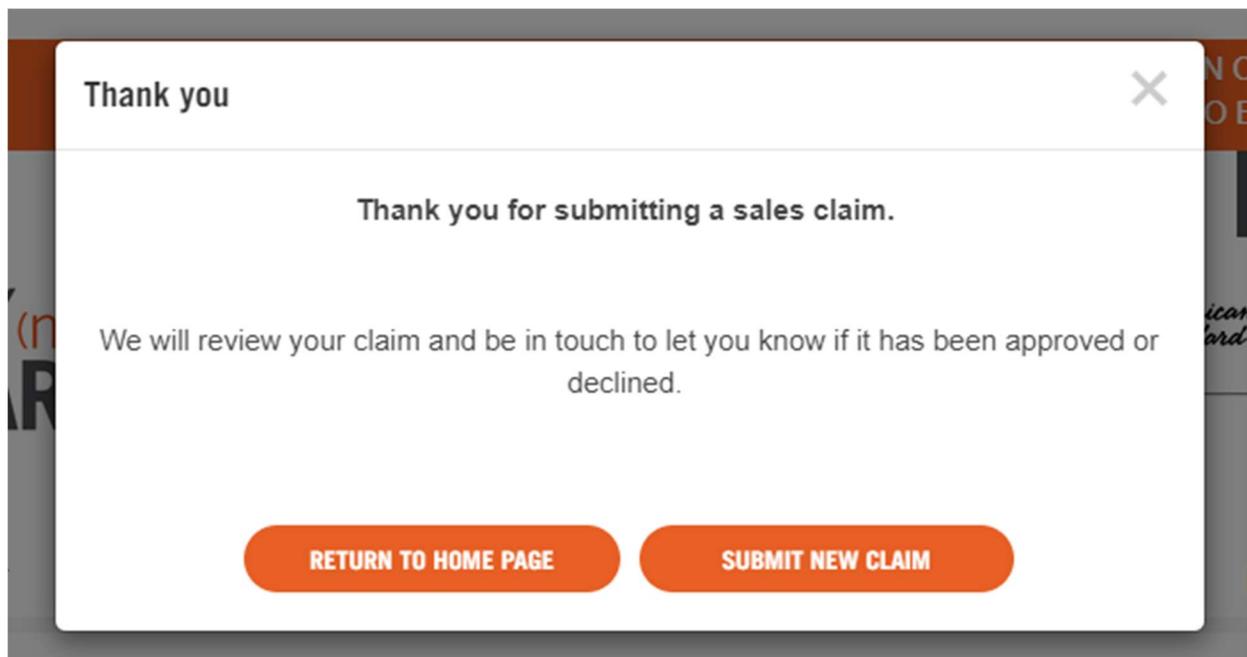
Quantity *

1

ADD SALE OR ACTIVITY +



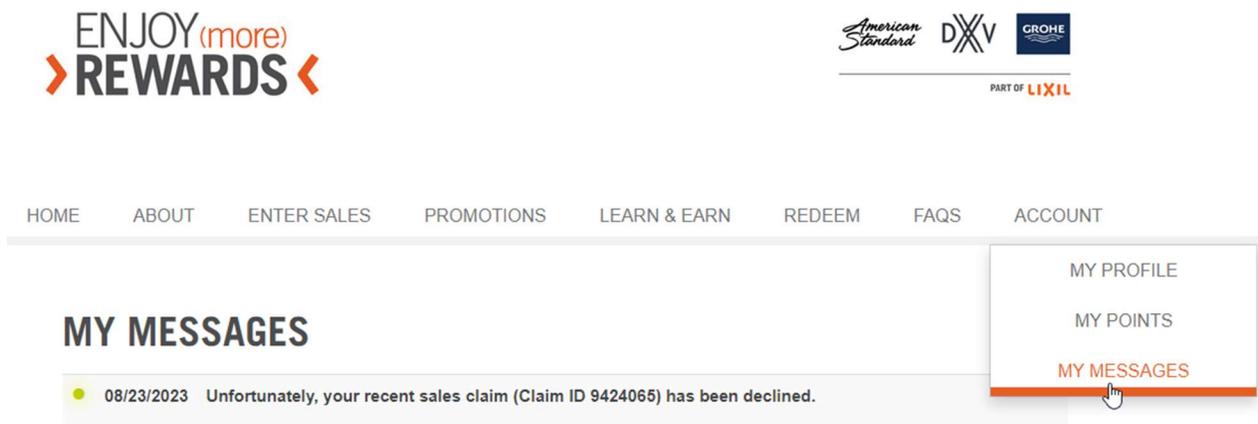
CONGRATULATIONS AND ENJOY YOUR REWARDS!



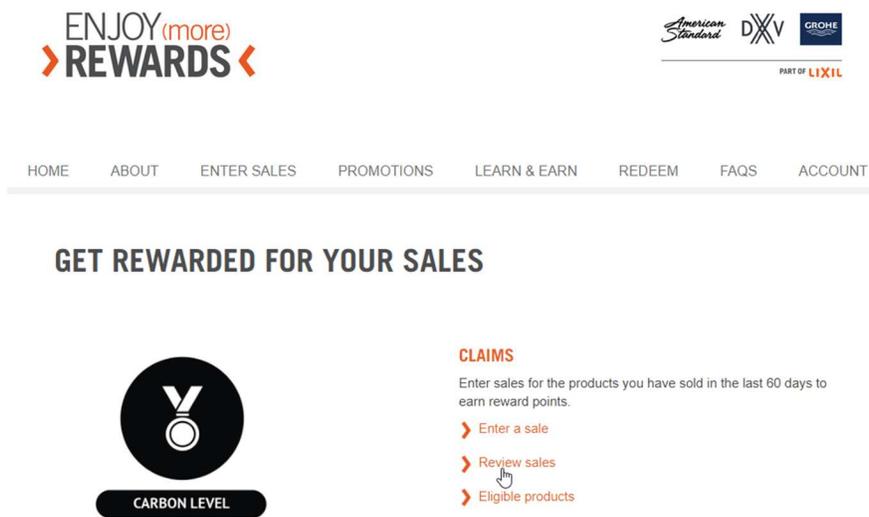
Reasons your claim may be Declined:

- SKU claimed is not eligible on the date of sale
- Invoice number does not match **exactly** (e.g including '/' or ';' or '.' Or '-')
- Proper backup not provided (ie valid invoice)
- Invoice date is more than 60 days before date of claim

Should your claim be declined, you will receive a message that you can view under "Account" and "My Messages" (see example below).



Review the status of any claim under "Enter sales" and select "Review sales". The reason your claim is declined is visible here:



To correct and resubmit a declined claim, click on “Actions” and “Resubmit”:

MY SALES

Search: **SKU:D29030CS416-415 - AT200LS BOWL & SEAT COMBO** Status

| | | | | |
|--|---|--|---|--|
| 08/23/2023 Order/Invoice date: 08/11/2023 Claim ID: 9424061 | SKU:D29030CS416-415 - AT200LS BOWL & SEAT COMBO DXV - Spalet Seats, Bidets & Faucets Quantity: 1 | 6,167 points Decline reason: Only invoice date or order date qualify |  | <input type="button" value="ACTIONS v"/> |
| 08/23/2023 Order/Invoice date: 08/23/2023 Claim ID: 9424064 | SKU:D29030CS416-415 - AT200LS BOWL & SEAT COMBO DXV - Spalet Seats, Bidets & Faucets Quantity: 1 | 6,167 points Decline reason: Only invoice date or order date qualify |  | <input type="button" value="ACTIONS v"/> <input type="button" value="View"/> <input type="button" value="Resubmit"/> |

Make the necessary changes to your claim and resubmit claim for processing.

Need Help:

Contact our Enjoy Reward Customer Service Team at:

1-888-983-3414

or

mylixilemr@360insights.com

Our Support hours of operation: Weekdays: 9:00 AM EST - 9:00 PM EST
and Saturday: 9:00 AM EST - 5:00 PM EST